

**Trail Family and Individual Resource Society
Volunteer Application Form: Crisis Line Program**

Personal Information:

Name: _____

Address: _____

Telephone: _____

Email: _____

Best time to contact: _____

Age (optional if over 19): _____

What is your availability: _____

****If more space is required, please attach a separate piece of paper.****

Questions: Please answer as clearly as you can

Do you have any education and or training, and or work experience that may relate to volunteering with the Crisis Line?

Why do you want to volunteer in the crisis intervention field and what do you hope to gain personally from the experience?

What skills or personal qualities do you possess that would make you a good volunteer with the Crisis Line?

How would you define confidentiality?

Give an example of a time your communication skills were put to the test?

How do you respond to others who seem unable to grasp what you feel are obvious situations and solutions?

What is your definition of helping?

Are there any issues, topics or views that you have strong feelings about?

How would you handle a situation where a client expressed strong views opposing your own?

Please complete this sentence: "People who want to kill them selves are..."

If a client chose an option or plan of action with which you strongly disagree, how would you handle it?

What stresses are you currently experiencing in your life?

What do you do to relax?

Describe a personal issue or crisis you have faced, explain how you handled it and what you feel you learned from the experience. How might this experience affect your work at the Crisis Line?

What else would you like to add that would give us a clearer picture of who you are?

How did you hear about volunteering at the Crisis Line?

Please List 3 non-family references providing their name, relationship with you and their telephone number.

Name	Relationship	Phone Number
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Thank you for completing this application. The Coordinator will be in touch with you shortly.

Please return it to FAIR at: 2079 Columbia Ave
Trail, BC, V1R 1K7
Ph. 250-364-2326 Fax 250-364-1255
crisisline@trailfair.ca