

INTERNAL / EXTERNAL JOB POSTING CASUAL SPECIALIZED VICTIM SERVICES PROGRAM SUPPORT WORKER

The Specialized Victim Services Program is accepting applications for a casual Program Support Worker. This position is FAIR Wage Grid level 11 (\$19.27 - \$22.44 per hour) plus benefits as per FAIR policy. This is a casual position with no guarantee of hours.

Job Summary

Reporting to the Program Coordinator, the main duties are:

- To provide support for people who have been victims of spousal assault, sexual assault, child abuse, or criminal harassment.
- Support work includes crisis intervention, providing information about the legal system as it applies to the above situations, court orientation, court accompaniment, and referrals to other community resources.

Education and Experience

- Relevant post-secondary education with a minimum requirement being an equivalent to Human Services Diploma.
- Minimum of 1 year experience providing adult support work, ideally including support for women who have experienced domestic violence, sexual assault and/or childhood sexual abuse **or** support for people with legal issues.

Knowledge, Skills and Abilities

- Knowledge of relevant community resources and the ability to research relevant information and services as required.
- Knowledge of the legal system as it applies to domestic violence and child abuse a strong asset.
- Ability to effectively support and provide information to people in urgent and/or emotionally charged situations.
- Excellent verbal communication skills including the ability to explain and promote the program in the absence of the Program Coordinator.
- Good written communication skills.
- Ability to work independently and as part of a team.

This position requires a valid driver's license and regular access to a vehicle.



Applicants should submit a current resume and a covering letter to: Janet MacNeil, Executive Director <u>imacneil@trailfair.ca</u>

Closing date is Tuesday, August 25 at 4pm.

Note: All positions at Trail FAIR are subject to satisfactory clearance results from the *Provincial Ministry of Justice Security Programs Division Criminal Records Review Program.*